



Hate Crime Awareness Week 2020

Responding to Hate Incidents in North Somerset (RHINS)

RHINS

Responding to Hate Incidents in North Somerset

■ Included in this presentation

- What is a hate crime?
- What is a hate incident?
- What you should do if you see hate
- How it can be reported
- The reasons for reporting
- The effects of hate
- The Responding to Hate Incidents in North Somerset Partnership
- How those affected can get help
- Our social media campaign for #HCAW20

IF YOU SEE A **HATE CRIME**, CALL IT OUT

O

**OFFER SUPPORT
TO THE VICTIM**

As it is happening, if
you feel safe to do so

U

UNDERSTAND

Console the victim
after the event, you
understand them

T

TELL THE POLICE

You can report it
online later

#NoHomeForHate

■ What is a hate crime?

- A hate crime is a criminal offence which has been perceived by the victim as having been motivated by some form of prejudice or hate.
- Hate crimes and incidents can be motivated by prejudice about:
 - Race, skin colour, ethnic origin, nationality (including against Gypsy and Travellers)
 - Religion and faith (or lack of religious belief)
 - Gender identity (including resentment of transgender or cross-dressing people)
 - Sexual orientation (homophobia targeted at a lesbian, gay or bisexual person)
 - Disability (including physical disabilities, sensory impairments, learning disabilities and mental health issues)

■ Hate crimes

- Crimes that are often committed as hate crimes can be:
 - Physical attacks such as assaults
 - Vandalism, criminal damage, graffiti or arson
 - Verbal abuse or abusive gestures
 - Cyberbullying, online hatred including social media
 - Offensive letters or text messages (hate mail) or phone calls
 - Offensive leaflets and posters
 - Threats of an attack



**Graphic from Avon & Somerset Police, 2017*

■ What is a hate incident?

- **Same motivation as a hate crime**
- If an incident has occurred which is motivated by hate or prejudice but is not necessarily a criminal offence, then it is known as a hate incident.
- Not all hate will be a crime, but it should be reported. Police will record as a hate incident.
 - Police may upgrade 'incidents' to 'crimes' following further investigation
- Other 'Non-crime' incidents such as a refusal to serve, unfair treatment etc. should also be reported to agencies such as North Somerset Council, Citizens Advice North Somerset so person effected can receive support from a specialist agency.

■ What should you do if you see hate?

- **Offer the person affected support.** Whilst the incident is taking place and only if you feel safe to do so. Let them know they are not alone.
- **Understand.** Listen to them after the event, show that you understand them, that they are not alone and that hate has no home in your community.
- **Tell the Police.** If you witnessed a hate crime it is important to report the details, even if you don't feel comfortable to report it at the time, you can report online later at www.avonandsomerset.police.uk or by calling 101.

■ How can it be reported?

- By reporting a hate crime or a hate incident you can stop it from getting worse and help make North Somerset a safer place by stopping it from happening to someone else.
Reports can be made:

- By phone (emergencies 999 – Non-emergencies 101)
- Online (www.avonandsomerset.police.uk or www.saferstrongerns.co.uk/reportthate)
- In person at North Somerset Council Offices, Libraries and all housing offices.

■ Why report it?

- Stop it getting worse.
- Get support for the person affected.
- Prevent it happening to others.
- Help identify the offenders.
- Make your community safer.
- You will have a say in what happens next.

REPORT IT!

■ Witness reporting

- You do not have to be directly affected by hate to report it.
- You can report anonymously to CrimeStoppers; <https://crimestoppers-uk.org/>
- By reporting it you will be helping the police understand what is happening in our communities so they can target support.

CrimeStoppers.
Speak up. Stay safe.

■ What effect can hate have?

- Being targeted because of personal characteristics or perceived characteristics can leave people feeling vulnerable.
- It can harm an individual's physical and/or mental health, damage their self-esteem and leave them feeling isolated.
- Hate can also affect personal freedom, with people feeling forced into changing their routine, their appearance and behaviour, and sometimes even where they live.
- **In North Somerset we must all say no to hate and make clear in our communities this will not be tolerated.**

■ What is RHINS?

RHINS

Responding to Hate
Incidents in North Somerset

- Responding to Hate Incidents in North Somerset (RHINS) is a partnership of organisations with the overall aim of reducing hate in North Somerset, working together to:
 - Respond to hate incidents and hate crimes in North Somerset Communities effectively
 - Ensure communities know what hate is, how to report it, the support available and to challenge hate by others with a focus on young people.
 - Promote and celebrate the diversity and contributions by all communities in North Somerset.



■ Partner slides

- RHINS partners include:
 - North Somerset Council
 - Avon and Somerset Police
 - Citizens Advice North Somerset
 - CURO and Alliance Homes
 - Clinical Commissioning Group
 - SARI
 - EACH
 - Weston College
 - Swan Advocacy – Victims of Crime Advocacy Service (VOCAS)
 - Multicultural Friendship Association and North Somerset BME Network
 - North Somerset LGBT Forum

The following slides are included for information on how you can contact these organisations and what support they are able to give.

■ North Somerset Council



- We believe that every member of our community should feel safe - wherever they live, learn, work or play in this District. The council's policy is to:
 - Encourage people in the community and within the council to report any hate incidents
 - Make it easy to report such incidents
 - Support people when they make a report
 - Investigate the situation thoroughly within agreed timescales
 - Deal with the perpetrators appropriately

You can report hate at any council premises, or to any council officer.

For more information about hate crime, visit:

www.saferstrongerns.co.uk/hatecrime

Or contact Community.Safety@n-somerset.gov.uk for more information

#noplaceforhate

**North Somerset
People First**

Supporting people with learning disabilities to have a voice



It is important to **tell someone** if anyone makes you feel bad, scared or upset, or they harm you or your things. **North Somerset People First can help.** You have a **right to be safe** and **feel safe** - you are NOT alone.

It may be hard to tell someone when bad things happen to you. You can talk to us about it and we can support you to report it.

Advocacy

Supporting you to speak up for yourself and become more confident



Person Centred Planning

Helping you work out what you want now and in the future with an action plan



'Better Together' Peer Support Groups

Networks who meet regularly and you can feel listened to and supported



Psycho-educational courses

Teaching you how to better manage your mental health and emotional well-being



01934 42608



info@nspf.co.uk



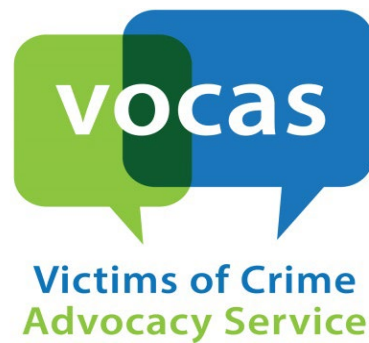
www.nspf.co.uk

Stand Against Racism & Inequality (SARI) Services



STAND AGAINST
RACISM & INEQUALITY

- ❑ Free confidential, client-led **casework service** for victims of hate crime e.g. disabilist, faith-based, gender based, homophobic, racist or transphobic.
- ❑ An **emergency out of hour phone** support service
- ❑ **Training and awareness** sessions about hate crime for agencies.
- ❑ **Empowerment sessions** for community groups on how to respond to and deal with hate crime.
- ❑ **Education service** for students, schools, colleges and universities to raise awareness about the nature, impact and ways to respond to hate crime. This includes **121 sessions** for young victims or perpetrators
- ❑ Contact SARI: 0117942 0060, sari@sariweb.org.uk or visit www.sariweb.org.uk



www.swanadvocacy.org.uk/vocas

03333 447928

vocas@swanadvocacy.org.uk

@VOCAS_SWAN

VOCAS is a free, independent and confidential service for adult victims of crime and anti-social behaviour, providing advocacy, alongside practical and emotional support to help victims cope and recover from their experience.

This enhanced service is available for

- victims who have barriers or additional support requirements linked to:
- victims who have been targeted because of their:

* Race * Religion * Sexuality * Gender identity * Mental health issues *
Learning difficulties * Physical disabilities * Problems associated with old age
* Problems associated with social exclusion or isolation

VOCAS works with victims whether or not they have reported to the police and no matter how long ago the crime or anti-social behaviour took place.

■ Educational Action Challenging Homophobia provides a free and confidential homophobic, biphobic or transphobic bullying reporting service for children and young people up to 18 years of age. If you have been a target of this bullying you (or an adult on your behalf) can call our Freephone Helpline on 0808 1000 143 (Monday to Friday, 9:00am – 4:30pm) or use our online self-reporting form.

Check out our website for information on our training and consultancy opportunities for your workplace or educational institution.

Office: (0117) 9467607



www.each.education

**HATE CRIME
AWARENESS WEEK**

MULTICULTURAL FRIENDSHIP ASSOCIATION

**“Hate, it has caused a lot of
problems in this world, but has
not solved one yet.”**

(Maya Angelou)

**Hate crime is not acceptable -
make sure you report it.**

**WE ARE HERE TO HELP, LISTEN,
SUPPORT AND SIGN POST YOU.**



c/o: (Tuesdays)
**Somewhere To Go,
St John's Church Hall,
6-8 Boulevard,
Weston-super-Mare,
BS23 1NA.**

Contact: 07587 - 335963

www.mfa-wsm.org.uk



**National Hate Crime Awareness Week
2019 Hashtags**

#NationalHCAW #WeStandTogether
#NoPlaceForHate #SafePlaceForAll

Stop Hate UK - Hashtags

#SpreadLoveNotHate #StopHateStartHere

Use these hashtags in your 2019 National Hate Crime Awareness Week Social Media Posts to share the messages of: bringing people together, saying NO to Hate Crime and working together to make our communities safe.

Alliance Homes is opposed to all forms of hate crime, including racism, and will positively support victims of such incidents. We will take the strongest appropriate action against perpetrators of racist incidents and hate crime. This covers incidents to or by our tenants, leaseholders, contractors, customers and staff.

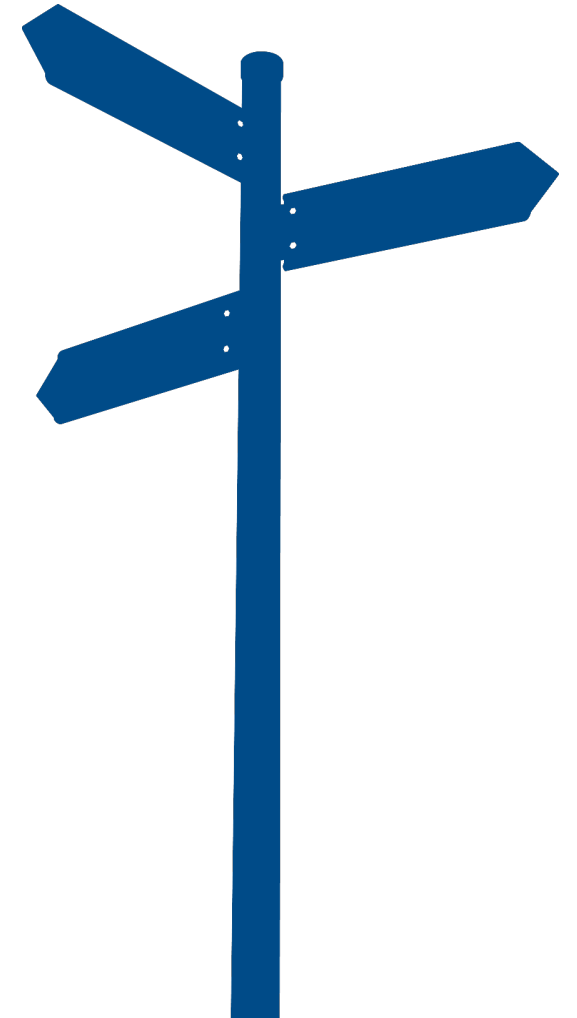
Alliance Homes will challenge inequality and actively promote equality in the local community by raising staff awareness of racial equality and cultural diversity issues and by providing training to staff so that they have the skills to best advise and support the culturally diverse population of North Somerset

Citizens Advice North Somerset

We believe that our common humanity makes us equal in worth, dignity and rights. We value **diversity**, promote **equality** and challenge **discrimination**.

We are your local Hate Crime Reporting Centre.

Our face to face services may be closed at the moment, but our team is still here to give you help and support by phone or email. See www.nscab.org.uk for details.





#noplaceforhateinNorthSomerset

Weston College is committed to creating an **inclusive environment** where everyone can achieve their potential.

Everyone is treated with **dignity, respect and fairness**, regardless of their identity, circumstances or background.

This has enabled a wider section of the community to **access education** and attracted learners from under-represented backgrounds and groups.

www.weston.ac.uk/welfare

welfare@weston.ac.uk

mhreferrals@weston.ac.uk



- A housing association and house-builder based in Bath, *Curo* provides great homes and high quality care and support services across the West of England.
 - Our work in North Somerset includes:
 - Temporary Accommodation services for people who are statutorily homeless, and/or who have mental health support needs.
 - Stepdown from Hospital: Supporting people to transition back home after a period of hospitalisation for up to 12 weeks.
- Contact: 01934 647779** wsm@curo-group.co.uk
- Community Connect: A project working with communities to address issues of isolation and loneliness for over 50 year olds, reconnecting them with their communities and building resilience.
- Contact: 01275 888803** CommunityConnectService@curo-group.co.uk
- Primary Care Network (Social Prescribing): We work with GP surgeries in the Gordano & Mendip Primary Care Network to support patients aged 18 years and above who are isolated and/ or lonely as part of wraparound support from their GP.
- Contact via your GP** bnssg.gordanomendipsp@nhs.net
- General needs and Sheltered accommodation
- Contact: 01225 366000** hello@curo-group.co.uk
- We recognise that our customers across all services can be subject to Hate Crime and train our colleagues to recognise and work with people to keep them at the heart of finding solutions while offering coordinated support with partners across North Somerset.

Bristol North Somerset and South Gloucestershire CCG



Bristol, North Somerset
and South Gloucestershire
Clinical Commissioning Group

- BNSSG CCG is committed to creating an environment where everyone is treated with dignity and respect and protected from harassment, intimidation and other forms of bullying. We are committed to:
 - Eliminating discrimination, harassment and victimisation through the design of services and the training and support of all staff
 - Encourage staff and patients alike to report hate incidents
 - To have clear policies which will support those who bring complaints or issues to our attention

Patients can contact our customer services team at

<https://bnssgccg.nhs.uk/contact-us/customer-services/>

Staff can raise any concerns via our “Freedom to speak up” policy at:

<https://bnssgccg.nhs.uk/library/freedom-speak-policy/>

Education Inclusion Service



a unitary authority

- We are an inclusion service and we work to ensure all children and young people are safe, happy and valued at school and college and within the wider community
- The EIS can support children, young people and families if they experience hate incidents or hate crimes in educational settings and in the wider community
- This could include children and young people who are Gypsy, Roma and Travellers, Refugees and Asylum Seekers or who have Special Educational Needs
- We can also support educational settings to resolve these incidents effectively
- We can provide training or signpost educational settings to support services and training to reduce hate incidents and to promote cultural understanding and positive attitudes to minority groups



North Somerset Black and Minority Ethnic Network CIO

12 Orchard Place, Weston-super-Mare, North Somerset BS23 1QP

e-mail: office@ns-bmenetwork.org

Website: www.ns-bmenetwork.org

Chair: Sayd Ahmed

Patron: Denis Burn, Esq, DL - Deputy Lieutenant and Past High Sheriff of Somerset



A Charity Organisation that has been running for more than fourteen years. Based in Weston-super-Mare to represent, support and promote BME communities across North Somerset. Working with North Somerset Council, NHS, Citizens Advice North Somerset, VANS and Bristol Law Centre to support and give a voice to the BME communities. We are supported by Quartet Community Foundation and many other funders.

Our main aims:

- Acting as a focal point of contact for BME communities
- Providing training to address disadvantage and lack of opportunity
- Promoting social, educational and economic inclusion
- Promoting equality and equality of opportunity
- Promoting good race relations between people of different races
- Combatting isolation and race, religion and belief hate crimes and incidents
- Celebrating and sharing different cultures
- Disseminating information
- Signposting and referring BME people to essential services
- Supporting BME groups and individuals and promoting their activities



Supported by:

Look out for HCAW20 On Social Media

- #HCAW20
- #noplacementforhate

This is Hate Crime Awareness Week (For help reporting a hate crime contact Citizens Advice North Somerset or North Somerset Council) There's no tolerance for hate crime in our society...help stop it now!



Safer Stronger North Somerset
12 Oct 2019 · 🌐

Hate Crime Awareness Week in North Somerset begins today with the 'Stop Hate, Celebrate' event at the Winter Gardens in Weston-super-Mare. Events raising awareness of hate crime will be taking place across [#NorthSomerset](#) throughout next week:

O OFFER SUPPORT TO THE VICTIM
As it is happening, if you feel safe to do so

U UNDERSTAND
Console the victim after the event, you understand them

T TELL THE POLICE
You can report it online later

#NoHomeForHate

VOCAS @VOCAS_SWAN · 16/10/2019

[#NationalHateCrimeAwarenessWeek](#)
[#HateCrimeAwarenessWeek](#)

Contact us or [@SARIcharity](#) for advocacy and support following racial [#hatecrime](#) in Avon & Somerset.
[#NoPlaceForHate](#)
[#NoHomeForHate](#)
Media by [@SaferStrongerNS](#)



North Somerset Council
11 October 2017 · 🌐

No place for hate in [#NorthSomerset](#) - find out what's on next week to mark [#HateCrimeAwarenessWeek](#) <http://ow.ly/3bdt30fNdiE>
Safer Stronger North Somerset Avon and Somerset Constabulary Stop Hate UK

Like Comment Share

Safer Stronger North Somerset is in **Blagdon.**
14 Oct 2019 · 🌐

We're out with [Avon and Somerset Police](#) talking to businesses about [#HateCrime](#) as part of [#HateCrimeAwar...](#) See more

■ **Feel safe. Be safe. Report it.**

Reports can be made:

By phone (emergencies 999 – Non-emergencies 101)

Online (www.avonandsomerset.police.uk or
www.saferstrongerns.co.uk/reportthat)

In person at North Somerset Council Offices, Libraries
and all housing offices.